

#### **General Consent for Care and Treatment Consent**

TO THE PATIENT: You have the right, as a patient, to be informed about your condition and the recommended surgical, medical or diagnostic procedure to be used so that you may make the decision whether or not to undergo any suggested treatment or procedure after knowing the risks and hazards involved. At this point in your care, no specific treatment plan has been recommended. This consent form is simply an effort to obtain your permission to perform the evaluation necessary to identify the appropriate treatment and/or procedure for any identified condition(s).

This consent provides us with your permission to perform reasonable and necessary medical examinations, testing and treatment. By signing below, you are indicating that (1) you intend that this consent is continuing in nature even after a specific diagnosis has been made and treatment recommended; and (2) you consent to treatment at this office or any other satellite office under common ownership. The consent will remain fully effective until it is revoked in writing. You have the right at any time to discontinue services.

You have the right to discuss the treatment plan with your physician about the purpose, potential risks and benefits of any test ordered for you. If you have any concerns regarding any test or treatment recommend by your health care provider, we encourage you to ask questions.

I voluntarily request a physician, and/or mid level provider (Nurse Practitioner, Physician Assistant, or Clinical Nurse Specialist), and other health care providers or the designees as deemed necessary, to perform reasonable and necessary medical examination, testing and treatment for the condition which has brought me to seek care at this practice. I understand that if additional testing, invasive or interventional procedures are recommended, I will be asked to read and sign additional consent forms prior to the test(s) or procedure(s).

I certify that I have read and fully understand the above statements and consent fully and voluntarily to its contents.

Signature of Patient or Personal Representative

Printed Name of Patient or Personal Representative

Printed Name of Witness

Employee Job Title

Signature of Witness

Date



For Office Use:
New Patient
Update to Current Patient
Staff Initials:

Other Side \_\_\_\_

#### PEDIATRIC PATIENT DEMOGRAPHICS

Please Note: your insurance	card and driver	's license are	required	upon check-in at	each visit.		
PATIENT INFORMATION:							
Full Name (First, Middle, Las	st):						
Nickname:	Gender:	Male	_Female	Date of Birth: _	/	_/	Age:
Address:		Cit	ty:		State:		_Zip:
Phone:	Cell :		Ema	nil:		@	<u></u>
Which racial category does	the patient mo	st closely ide	entify with	?			
African American	American In	dian/ Alaska	Native _	Asian	Caucasia	an _	Hispanic
Native Hawaiian/ Haw	aiian/ Another	Pacific Island	ler	More Than Or	ie Race _	Oth	er (please specify)
Ethnicity: What is the patier	nt's ethnicity?		Hispanic o	r Latino		Not Hisp	panic or Latino
What is the patient/ family	's language of p	reference?	English	nSpanish	Other:	(	please specify)
Family Information:							
Primary Parent / Legal Guar	rdian (Primary I	nsurance Po	licy Holdei	.)			
Full Name of Policy Holder (a	as it appears on	insurance ca	ard):				
Gender: Male Fe	male Relation	ship to Patie	nt:		Phon	e #:	
Date of Birth:// _	SSN:	<del>-</del>		_ Employer:			
Employer Address, City, Stat	e, Zip :						
Other Parent / Legal Guardi	<u>ian</u>						
Full Name (First, Middle, Las	st ):			Da	te Of Birth:		_/
Gender: Male F	emale Relatio	nship:		Phone #	t:		
Marital Status:Marrie	d Divorce	edOthe	er:	* With w	hom does	the pati	ent reside?

Address:	City:	Zip:	State:
Email:	@		
Pharmacy Information:		Emergency Contact:	
Name:		Name:	
Phone:		Relationship:	
Address:		Cell Phone:	
Fax:		Alt. Phone:	
Parent/ Guardian Signature		Date	

# Brighter Futures Pediatrics & Lactation Services, LLC Initial History Questionnaire

Patient Name:	irth Hospital:		DOB:	Sex:   Male  Female	
Are the natient's immuniza	irtn Hospital: tions up to date? ☐ Yes ☐ No	Do you ba	Last Visit: _	on record? [] Ves. [] No.	
Dentist Name:					
rathers Name/DOB:		Mother's Name	/DOB:		
Father's Contact Phone: _		_ Mother's Contact	ct Phone:		
Social Security Number:		_ Social Security	Number:		
Allergies				Current Medications	
ls your child allergic to any plants, other? ☐ Yes Name	5,	Please list currer	nt medications.		
	,				
	-4			-	
	Pregnar	ncy and Birth			
Is the patient yours by: □ B	irth □ Adoption □ Stepchild □ (	Other:		,	
Mother's Name:	irth □ Adoption □ Stepchild □ 0 the following complications dur	Age at Birth:			
Check if mother had any of	the following complications dur	ing pregnancy or	delivery:		
□ robacco use	☐ Substance Abuse ☐ Inju	ections UD	iabetes iah Blood Pressur	۵	
Medications during pregnar	☐ Tobacco Use ☐ Substance Abuse ☐ Injections ☐ Diabetes ☐ Bleeding ☐ Rashes ☐ Fever ☐ High Blood Pressure  Medications during pregnancy: ☐ Type of Delivery: ☐ Vaginal ☐ Cesarean				
Baby's Birth Weight:		Type of Deli	very: 🗆 Vaginal 🗅	Cesarean	
vvas baby on time? If yes I no if no, now early or late was the baby?					
How many days did the baby stay in the hospital? Complications (List):					
*Please provide our office with copies of any hospital records.*					
Patient History					
Check if your child has had	any of the following:	i i			
□ ADD/ADHD	☐ Allergies ☐	Anemia	□ Autism		
☐ Constipation		Diarrhea	☐ Ear Infec		
□ Eczema □ Rash	□ Reflux □	Heart Disease Seizures	□ Pneumor □ Urinary F		
□ Cancer:	☐ Chicken Pox: Date:		50000 DOS	TODICI113	
Has the patient had any hospitalizations or surgeries?   Yes No  If yes, please list date, name of hospital, injury or illness:					
			· · · · · · · · · · · · · · · · · · ·	7	
At what age did your child sit alone?  At what age did your child walk alone?  At what age did your child say words?  Do you have any concerns? Check applicable.  Speech  Development  Behavior				□ School	

# Brighter Futures Pediatrics & Lactation Services, LLC Initial History Questionnaire

Patient Name:	DOR:			
Family and	I Social Profile			
Mother's Full Name:	Father's Full Name:			
Mother's Age:	Father's Age:			
Lives with Patient? ☐ Yes ☐ No	Lives with Patient? ☐ Yes ☐ No			
Are Mother and Father:	Sibling Names DOB Lives with patient?			
☐ Married ☐ Separated ☐ Divorced ☐ Other:	-			
Child Care: □ Parents □ Other (Specify)				
House built before 1978? ☐ Yes ☐ No				
Are there guns in the home? ☐ Yes ☐ No				
Are there pets in the home? ☐ Yes ☐ No				
Any foreign travel in the past 5 years? ☐ Yes ☐ No				
Are there any smokers in the household? ☐ Yes ☐ No				
If yes, do they smoke inside the home or ☐ Inside				
outside?				
Family Me	edical History			
Check any of the following that apply to blood relatives of the PATIENT. Please list maternal or paternal family members; Parent, Sibling, Grandparent, Aunt or Uncle.				
☐ AIDS/HIV/Immune:				
☐ Alconolism ;				
□ Allergies				
Li Ariema.				
D A-H				
□ Birth Defects/Genetic Disorder:				
□ Cancer: □ □ Depression/Mental Illness: □ □ Depression/Mental Illness: □ □ Depression/Mental Illness: □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □				
Diabetes:				
□ Drug Abuse:				
☐ GI Disease				
☐ Hearing Loss:				
☐ Heart Murmur/Disease:				
☐ High Blood Pressure:				
☐ High Cholesterol:				
☐ Kidney/Liver Disease:				
☐ Migraines:				
□ Seizures:				
□ SIDS:	1			
☐ Stroke before age 55:				
☐ Thyroid Disease:				
Tuberculosis:  Tuberculosis:				
□ Other:				

#### FINANCIAL DISCLOSURE POLICY

Thank you for choosing Brighter Futures Pediatrics & Lactation Services, LLC. The following are the financial policies for this office. If you have questions, please contact our office for further assistance. We are committed to provide the best care to your child and your understanding of the following protocols is essential to that goal.

- Your insurance policy is a contract between you and your insurance company
  - It is the parents' responsibility to know and understand their policy. Failure to notify our office of any changes in your insurance policy will result in you being responsible for the bill.
  - Benefits are verified at the time of the visit, however, please note that this is not a guarantee
    of payment.
  - For services rendered to patients who are minors, the accompanying parent or guardian is responsible for any payments due.
  - It is the parents' responsibility to pay all payments as outlined in the insurance policy.
  - We collect \$50.00 toward the deductible of the year plan at time of the visit, until your deductible is met.
  - Patient balances are due within 30 days of the office visit, if there are any issues regarding payment, payment arrangements will be made. If payment arrangements are not met, your account will be turned over to a collection agency, and interest rates will apply.
  - If any laboratory services are necessary (pathologies, wound cultures or blood work), you may receive a separate bill from separate lab companies that are not connected to our practice.
  - If your insurance plan denies any service, it is your responsibility to pay any balances in full.

#### **CANCELLATION & MISSED APPOINTMENT POLICY**

- To serve our patients better, we request your consideration of the provider's time by asking that you give us 24-hour notice if you cannot attend a scheduled appointment. This allows other patients who are waiting for a cancellation to be notified. We understand that sometimes situations arise that out of your control, and a 24-hour advanced notices may not be sufficient. However, in these circumstances, we ask that you notify the office as soon as possible. When a patient repeatedly misses scheduled appointments, it becomes an inconvenience to the practice.
- A 24-hour notice is required. If you cancel or "no show" for your appointment less than 24-hours of your scheduled appointment, you will be charged \$25.00 for a missed office visit. This fee IS NOT COVERED BY INSURANCES. Therefore, if a patient misses three consecutive appointments without proper notification, he or she may be subject to dismissal from our clinic; at the discretion of the treating provider. A letter will be sent to the patient/parent informing him/her of the decision and/or process.
- If a patient is 10 minutes or more late for a scheduled appointment; we reserve the right to reschedule the appointment.

#### **FORMS**

Due to the increase of requests for completed forms, i.e. (MVA, disability, durable medical equipment requests, school/daycare forms, etc.) there is a \$10.00 fee for completion of forms. Turnaround time for these forms is 48-72 hours. **YOU WILL BE NOTIFIED WHEN THE FORM(S) ARE AVAILABLE FOR PICKUP.** 

#### PAYMENT POLICY

It is my responsibility to confirm that Cynthia L. Zeller, CRNP, DNP, IBCLC, Brighter Futures Pediatrics & Lactation Services, LLC is covered under your insurance plan. I hereby authorize the assignment of benefits (payments) directly to Cynthia Zeller, CRNP, DNP, IBCLC or Brighter Futures Pediatrics & Lactation Services, LLC for all my insurance claims related to services received. I understand that I am financially responsible for services provided which are to be paid on the day on which services are rendered. This includes copayments/deductibles with any managed care contract and non-covered services. If I do not have medical insurance, I understand that I am responsible for all charges incurred and that I will plan to pay or be billed for any outstanding balances in accordance with Brighter Futures Pediatrics & Lactation Services, LLC Financial Disclosure Policy.

If my insurance is accepted, I authorize payment of benefits to Cynthia L. Zeller, CRNP, DNP, IBCLC, or will reimburse Cynthia L. Zeller, CRNP, DNP, IBCLC if I am paid directly by my carrier.

I have read, understand and agree to the financial disclosure and cancellation policies above.

Signature	Date
Print Patient's Name	Patient's DOB
Witness Signature	Date



Cynthia L. Zeller, CRNP, DNP, IBCLC 172 Thomas Johnson Drive, Suite 200 Frederick, MD 21702 (P) 301-304-9390 (F) 240-367-9608

#### **AUTHORIZATION FOR DISCLOSURE OF MEDICAL INFORMATION**

TO:	
I, hereby authorize	
172 Thomas Johns	TRICS & LACTATION SERVICES, LLC son Drive, Suite 200 MD 21702
With a copy of:	
Entire record Specific Information	on:
For the following patient(s)	DOB:
Reason for Request:	
Moving out of the area Child's age	Insurance change Unsatisfied with services
Other	
Parent/Guardian Signature	Date
Address	Phone

### Brighter Futures Pediatrics & Lactation Services, LLC. Cynthia L. Zeller CRNP, DNP, IBCLC

#### Assignment of Benefits/Financial Agreement

I certify that the registration information I provided is true and accurate. I authorize payment of health insurance benefits directly to Brighter Futures Pediatrics & Lactation Services LLC., customary charges for service rendered. Payment is due upon receipt of services. I am responsible for all fees and charges deemed my responsibility according to BFP&LS and my health plan. If I do not provide a VALID insurance card before services are rendered, I will be held financially responsible for all services. I agree that I will pay any outstanding amounts in accordance with BFP&LS rates and terms. Should the account be referred to an outside agency for collection, I will pay reasonable fees and collection expenses. It is also my responsibility to verify with my insurance company, which services are covered and which services require prior authorization. Any errors therein will result in denial of payment by insurance and is my responsibility for the fees. It is BFP&LS policy that prescription refill requests are processed only with proper follow up visits and during business hours.

nt Name: Date of Birth:		
Person responsible for Financial Agreement and Terms:	Date:	
Parent/Guardian if patient is under 18 yrs. of age:	Date:	
Acknowledgement of I	Receipt of Privacy Notice	
I Patient (or parent/guardian) of Brighter Futures Pediatric the Privacy policy. I understand my rights according to thi Pediatrics & Lactation Services LLC. the authorization to payment operations.		
Signature of Patient or Parent/Guardian	Date	
Communication	on Authorization	
Brighter Futures Pediatrics & Lactation Services, LLC. mamy diagnosis, results, treatment, care, or payment.	ay contact me at home/work, at my home address regarding	
	and leave detailed message #	
YES NO you may call my cell phone or home	and leave number to call back. #	
Please use email to contact me with detailed Medical info	rmation:@	
I understand that I may authorize BFP & LS LLC, provided care to the following. For a period of one year unless cand	r to share medical/billing information about my care/child's celled in writing earlier. Date:	
Name/Relationship	Phone	
Name/Relationship	Phone	
Name/Relationship	Phone	

#### Brighter Futures Pediatrics & Lactation Services, LLC Cynthia Zeller, CRNP, DNP, IBCLC 172 Thomas Johnson Drive, Suite 200 Frederick, MD 21702 301-304-9390

#### **HIPPA Notice of Privacy Practices**

### THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION, PLEASE REVIEW IT CAREFULLY

This notice of Privacy Practices describes how we may use and disclose your protected health information (PHI) to carry out treatment, payment, or health care operation (TPO) and for other purposes that are permitted or required by law. It also describes your rights to access and control your protected health information. 'Protected health information' is information about you, including demographic information that may identify you and that relates to your past, present, or future physical or mental health or condition and related health care services.

#### **Uses and Disclosures of Protected Health Information**

Your protected health information may be used and disclosed by your physician, our office staff, and others outside of our office that are involved in your care and treatment for the purpose of providing health care services to you, to pay your health care bill, to support the operation of the physician's practice, and any other use required by law.

<u>Treatment:</u> We will use and disclose your protected health information to provide, coordinate, or manage your health care and any related services. This includes the coordination or management of your health care with a third party. For example, we would disclose your protected health information, as necessary, to a home health agency that provides care to you. For example, your protected health information may be provided to a physician to whom you have been referred to ensure that the physician has the necessary information to diagnose or treat you.

<u>Payments:</u> Your protected health information will be used, as needed, to obtain payment for your health care services. For example, obtaining approval for a hospital stay may require that your relevant protected health information be disclosed to the health plan to obtain approval for the hospital admission.

<u>Healthcare Operations</u>: We may use or disclose, as-needed, your protected health information in order to support the business activities, training medical students, licensing, and conducting or arranging for other business activities. For example, we may disclose your protected health information to medical school students that see patients in our office. In addition, we may use a sign-in sheet at the registration desk where you will be asked to sign your name and indicate your physician. We may also call you by name in the waiting room when your physician is ready to see you. We may use or disclose your protected health information, as necessary, to contact you to remind you of your appointment.

We may use or disclose your protected health information in the following situations without your authorization. These situations include: Required By Law, Public Health issues required by law, Communicable Diseases: Health Oversight Abuse or Neglect: Food and Drug Administration requirements: Legal Proceedings: Law Enforcement: Coroners, Funeral Directors, and Organ Donation: Research: Criminal Activity: Military Activity and National Security: Workers Compensation: Inmates: Required Uses and Disclosures: Under the law, we must make disclosures to you and when required by Secretary of the

Department of Health and Human Services to investigate or determine our compliance with the requirement of Section 164.500.

Other Permitted and Required Uses and Disclosures Will Be Made Only with Your Consent, Authorization, or Opportunity to Object unless required by law.

You may revoke this authorization, at any time, in writing, except that your physician or the physician's practice has taken an action in reliance on the use and disclosure indicated in the authorization.

We have chosen to participate in the Chesapeake Regional Information System for our Patients (CRISP), a regional health information exchange serving Maryland and D.C. As permitted by law, your health information will be shared with this exchange in order to provide faster access, better coordination of care and assist providers and public health officials in making more informed decisions. You may "opt-out" and disable access to your health information available through CRISP by calling 1-877-952-7477 or completing and submitting an Opt-Out form to CRISP by mail, fax, or through their website at <a href="www.crisphealth.org">www.crisphealth.org</a>. Public health reporting and Controlled Dangerous Substances information, as part of the Maryland Prescription Drug Monitoring Program (PDMP), will still be available to providers.

**Your Rights.** Following is a statement of your rights with respects to your health information.

You have the right to inspect and copy your protected health information. Under federal law, however, you may not inspect or copy the following records; psychotherapy notes; information compiled in reasonable anticipation of, or use in, a civil, criminal, or administrative action or proceeding, and protected health information that is subject to law that prohibits access to protected health information. According to Maryland law, we have the right to charge a fee for copying of medical records. Our fee is charged according to the preparation time and number of pages copied. We also reserve the right to charge a fee for inspection of the medical records.

Your physician is not required to agree to a restriction that you may request. If the physician believes it is in your best interest to permit use and disclosure of your protected health information, your protected health information will not be restricted. You then have the right to use another Healthcare Professional.

You have the right to request to receive confidential communications from us by alternative means or at an alternative location. You have the right to obtain a paper copy of this notice from us, upon request, even if you have agreed to accept this notice alternatively i.e. electronically.

You have the right to have your physician amend your protected health information. If we deny your request for amendment, you have the right to file a statement of disagreement with us and we may prepare a rebuttal to your statement and will provide you with a copy of any such rebuttal.

You have the right to receive an accounting of certain disclosures we have made, if any, of your protected health information.

We have the right to change the terms of this notice and will inform you by mail of these changes. You then have the right to object or withdraw as provided in this notice.

<u>Complaints.</u> You may complain to us or to the Secretary of Health and Human Services if you believe your privacy rights have been violated by us. You may file a complaint with us by notifying our privacy contact of your complaint. <u>We will not retaliate against you for filing a complaint.</u>

We are required by law to maintain the privacy of, and provide individuals with, this notice of our legal duties and privacy practices with respect to protected health information. If you have any objections, please ask to speak with our HIPPA Compliance Officer in person or by phone at our Main Office Phone Number.

This notice was published and becomes effective on/before January 3, 2018



#### Immunization Policy

We firmly believe in the effectiveness and safety of our vaccines to prevent serious illness and to save lives. We believe that all children and young adults should receive all of the recommended vaccines according to the schedule published by the Centers for Disease Control and the American Academy of Pediatrics. We believe that vaccinating children and young adults may be the single most important health promoting intervention we perform as health care providers, and that you can perform as parents or caregivers. We firmly believe, based on all available literature, evidence and current studies, that vaccines do not cause autism or other developmental disabilities.

The vaccine campaign is truly a victim of its own success. It is precisely because vaccines are so effective at preventing illness that we are even discussing whether or not they should be given. Because of vaccines, many of you have never seen a child with polio, tetanus, whooping cough, bacterial meningitis or even chickenpox or known a friend or family member whose child had died of one of these diseases. Such success can make us complacent or even lazy about vaccinating. Vaccination of preventable disease is very important to both your child's health and to the public health of our community. Disease rates of vaccine preventable infections have increased when communities have seen decreasing vaccination rates.

As medical professionals, we feel very strongly that vaccinating on schedule with currently available vaccines is absolutely the right thing to do for all children and young adults. To ensure the safety of our patients we require that our patients receive:

#### Required vaccinations for start of Kindergarten:

- Rotavirus: 2 doses by 8 months old
- DTaP, Hib, Polio: 3 doses each by 1 year old
- Pneumococcal: 3 doses by 1 year old
- Hepatitis B: 3 doses by 6 years old
- MMR, Chicken Pox: First dose by 2 years old, Second dose by 6 years old
- Dtap, Polio: dose #4 by 6 years old

#### Required vaccinations for start of 7th grade:

- Tdap, Meningitis by 13 years old

Hepatitis A and HPV are strongly encouraged but not required at this time.



#### 301-304-9390

#### Well Child Visit Schedule

3-4 Day Old Newborn Visit:
Jaundice Check, Weight Check,
History & Physical, Growth & Development,

1 Month Well Child Visit: Weight Check, History & Physical, Hepatitis B if not given in hospital

4 Month Well Child Visit
History & Physical, Growth &
Development, Pediarix, Prevnar 13,
HIB. Rotarix

9 Month Well Child Visit History & Physical, Growth & Development

15 Month Well Child Visit History & Physical, Growth & Development, DTaP, HIB, Prevnar 13

2 Year Well Child Visit History & Physical, Growth & Development, MCHAT, Hgb/Hct/Lead

3 Year Well Child Visit
History & Physical, Growth &
Development, Vision & Hearing Screens

2 Week Old Newborn Visit: History & Physical, PKU, Growth & Development

2 Month Well Child Visit: History & Physical, Growth & Development, Pediarix, Prevnar 13, HIB, Rotarix

6 Month Well Child Visit
History & Physical, Growth &
Development, Pediarix, Prevnar 13,
HIB

12 Month Well Child Visit History & Physical, Growth & Development, Lead & CBC, MMR, Varivax, Hepatitis A

18 Month Well Child Visit History & Physical, Growth & Development, MCHAT (Autism Screen), Hepatitis A

2.5 Year Well Child Visit History & Physical, Growth & Development

4 Year Well Child Visit
History & Physical, Growth &
Development, Vision & Hearing
Screens, Kinrix, ProQuad, Hgb/Hct,
Urinalysis (UA)

#### 5 Year Well Child Visit

History & Physical, Growth & Development, Vision & Hearing Screens, UA

#### 9-10 Year Well Child Visits

History & Physical, Growth & Development, Vision & Hearing Screens, UA, Cholesterol Screen

#### 12-15 Year Well Child Visits

History & Physical, Growth & Development, Vision & Hearing Screens, UA, Bexsero

#### 17-21 Year Well Child Visits

History & Physical, Growth & Development, Vision & Hearing Screens, UA

#### 6-8 Year Well Child Visits

History & Physical, Growth & Development, Vision & Hearing Screens, UA

#### 11 Year Well Child Visit

History & Physical, Growth & Development, Vision & Hearing Screens, UA, Tdap, Menactra, HPV

#### 16 Year Well Child Visit

History & Physical, Growth & Development, Vision & Hearing Screens, UA, Menactra, Bexsero

Yearly Flu vaccines are recommended yearly. For children through 8 years and younger who have never been vaccinated for Flu, two vaccinations are required one month apart if they never received two in the same season. After that, only one vaccine per season is required.